Installation Manual

5 Easy Installation Steps

2. Install the Gate Opener and Control Box.
3. Power the system using the AC Transformer or optional Solar Panel Charger Kit.
4. Programming and customizing the system to your individual settings.
5. Adding additional safety devices and access controls.

WARNING!
MOVING GATE Can Cause Injury or Death

E-Z GATE OPENER™ UL325 SERIES

500® E-Z GATE OPENER

SINGLE GATE SYSTEM

1-800-543-GATE (4283) • www.mightymule.com

LI S T E D ~

REV-11/17/08

Printed in China for GTO, Inc.
Warning!

This equipment is similar to other gate or door equipment and meets or exceeds Underwriters Laboratory Standard 325 (UL 325). However, gate equipment has hazards associated with its use and therefore by installing this product the installer and user accept full responsibility for following and noting the installation and safety instructions. Failure to follow installation and safety instructions can result in hazards developing due to improper assembly. You agree to properly install this product and that if you fail to do so GTO, Inc. shall not in no event be liable for direct, indirect, incidental, special or consequential damages or loss of profits whether based in contract tort or any other legal theory during the course of the warranty or at any time thereafter. The installer and/or user agree to assume responsibility for all liability and use of this product releasing GTO, Inc. from any and all liability. If you are not in agreement with this disclaimer or do not feel capable of properly following all installation and safety instructions you may return this product for full replacement value.

READ ALL INSTRUCTIONS CAREFULLY AND COMPLETELY before attempting to install and use this automatic gate opener. This gate opener produces a high level of force. Stay clear of the unit while it is operating and exercise caution at all times.

All automatic gate openers are intended for use on vehicular gates only.

The Mighty Mule® Gate Opener is intended for use with vehicular swing gates. The opener can be used in Class I, Class II, Class III and Class IV.

<table>
<thead>
<tr>
<th>Vehicular Gate Opener Class Categories</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Residential Vehicular Gate Opener-Class I:</strong> A vehicular gate opener (or system) intended for use in a home of one-to-four single family dwelling, or a garage or parking area associated therewith.</td>
</tr>
<tr>
<td><strong>Commercial/General Access Vehicular Gate Opener-Class II:</strong> A vehicular gate opener (or system) intended for use in a commercial location or building such as a multifamily housing unit (five or more single family units), hotel, garages, retail store, or other building servicing the general public.</td>
</tr>
<tr>
<td><strong>Industrial/Limited Access Vehicular Gate Opener-Class III:</strong> A vehicular gate opener (or system) intended for use in an industrial location or building such as a factory or loading dock area or other locations not intended to service the general public.</td>
</tr>
<tr>
<td><strong>Restricted Access Vehicular Gate Opener-Class IV:</strong> A vehicular gate opener (or system) intended for use in a guarded industrial location or building such as an airport security area or other restricted access locations not servicing the general public, in which unauthorized access is prevented via supervision by security personnel.</td>
</tr>
</tbody>
</table>
Thank you for purchasing a Mighty Mule® E-Z Gate Opener—GTO's "do-it-yourself" automatic gate opener! When correctly installed and properly used, your Mighty Mule® E-Z Gate Opener will give you many years of reliable service. Please read the following information and watch the enclosed video to ensure you have the correct system for your particular needs. Furthermore, this manual and the DVD will enable you to properly install your Mighty Mule® E-Z Gate Opener.

The Mighty Mule® E-Z Gate Opener is designed for installation on a pull-to-open single leaf gate (gates that open into the property). By purchasing an accessory bracket, the Mighty Mule® E-Z Gate Opener can accommodate a push-to-open single leaf gate (gates that open out from the property). The gate must not exceed 18 feet in length and weigh more than 350 pounds or exceed 8 feet in length and weigh more than 850 pounds (please see Technical Specifications on page 9). The Mighty Mule® E-Z Gate Opener can be used on vinyl, aluminum, chain link, farm tube, and wrought iron gates. Use on solid (wood) gates is not recommended. Solid surface gates have a high resistance to the wind. If the wind is strong enough, the opener will obstruct and stop.

The Mighty Mule® E-Z Gate Opener accommodates extra transmitters, digital keypads, solar panels, push buttons, automatic gate locks, and other access control products. These optional accessories (see the enclosed Mighty Mule® Accessory Catalog) are available at most stores. Your store should be able to special order any accessory not in stock. If your store cannot special order accessories, please call the GTO Sales Department (800-543-GATE).

The Mighty Mule® E-Z Gate Opener features adjustable obstruction sensing. This safety feature makes the gate stop and reverse direction within 2 seconds when it comes in contact with an obstruction. MIN is the factory setting; meaning the gate will exert the minimum force on an obstruction before it stops and reverses direction.

The Mighty Mule® E-Z Gate Opener also has an adjustable auto-close feature. After the gate reaches the fully open position, it can be set to remain open up to 120 seconds before automatically closing. Pressing the transmitter button at any time after the gate opens fully will cause it to close immediately. OFF is the factory setting; meaning the gate will stay open until you press the transmitter (or keypad, etc.) again.

PLEASE NOTE—If your application requires any of the following:

- Swing gates longer than 18 feet or weighing more than 850 pounds
- Slide gates
- Heavy duty or commercial uses
- Professional installation

Go to gtoinc.com for a dealer or retailer near you or call GTO at (800) 543-GATE [4283] or (850) 575-0176 for information about our GTO/PRO professional line of gate openers and accessories. Our Sales Department will be glad to give you the name and phone number of a GTO/PRO dealer near you.

BEFORE YOU BEGIN TO INSTALL YOUR AUTOMATIC GATE OPENER:

watch the enclosed video and read these instructions carefully and completely to become familiar with all parts and installation steps. The video is only designed as an overview of the installation procedure. You must read the installation manual for detailed instructions on gate opener safety and proper use of the gate opener.
Important Safety Information

Because automatic gate openers produce high levels of force, consumers need to know the potential hazards associated with improperly designed, installed, and maintained automated gate opener systems. Keep in mind that the gate opener is just one component of the total gate operating system. Each component must work in unison to provide the consumer with convenience, security, and safety.

This manual contains various safety precautions and warnings for the consumer. Because there are many possible applications of the gate opener, the safety precautions and warnings contained in this manual cannot be completely exhaustive in nature. They do, however, provide an overview of the safe design, installation, and use of this product. CAREFULLY READ AND FOLLOW ALL SAFETY PRECAUTIONS, WARNINGS, AND INSTALLATION INSTRUCTIONS TO ENSURE THE SAFE SYSTEM DESIGN, INSTALLATION, AND USE OF THIS PRODUCT.

Precautions and warnings in this manual are identified with this warning symbol. The symbol identifies conditions that can result in damage to the opener or its components, serious injury, or death.

Because GTO automatic gate openers are only part of the total gate operating system, it is the responsibility of the consumer to ensure that the total system is safe for its intended use.

Manual Opening and Closing Gate

CAUTION: The gate will move freely and uncontrolled when the gate opener is removed from the gate. ONLY disconnect the opener when the control box power switch is OFF and the gate is NOT moving.

Disconnecting the Opener

1. Turn control box power switch OFF.
2. Remove hairpin clip, clevis pin, and bushing from either the front or rear mounting point.
3. Remove the opener from the mount.

The gate can be opened and closed manually when the opener is disconnected.

NOTE: Substitute a Pin Lock for the clevis pin on the front mount of the gate opener to prevent unauthorized removal of the opener from the gate (see accessory pages in back of this book).
Important Safety Information

For the Consumer

**WARNING: To reduce the risk of injury or death:**

1. **READ AND FOLLOW ALL INSTRUCTIONS.** Failure to meet the requirements set forth in the instruction manual could cause severe injury and/or death, for which the manufacturer cannot be held responsible.

2. When designing a system that will be entered from a highway or main thoroughfare, make sure the system is placed far enough from the road to prevent traffic congestion.

3. The gate must be installed in a location that provides adequate clearance between it and adjacent structures when opening and closing to reduce the risk of entrapment. Swinging gates must not open into public access areas.

4. The gate and gate opener installation must comply with any applicable local codes.

**I. Before Installation**

1. Verify this opener is proper for the type and size of gate, its frequency of use and proper class rating.

2. Make sure the gate has been properly installed and swings freely in both directions. Repair or replace all worn or damaged gate hardware prior to installation. A freely moving gate will require less force to operate and will enhance the performance of the opener and safety devices used with the system (see page 10).

3. Review the operation of the system to become familiar with its safety features. Understand how to disconnect the opener for manual gate operations (see page 2).

4. This gate opener is intended for vehicular gates ONLY. A separate entrance or gate must be installed for pedestrian use (see page 7).

5. Always keep people and objects away from the gate and its area of travel. NO ONE SHOULD CROSS THE PATH OF A MOVING GATE.

6. Pay close attention to the diagram below and be aware of these areas at all times.
II. During Installation

1. Install the gate opener on the inside of the property and fence line. DO NOT install an opener on the outside of the gate where the public has access to it.

2. Be careful with moving parts and avoid close proximity to areas where fingers or hands could be pinched.

3. Devices such as contact sensors (safety edges) and non contact sensors (photo beams) provide additional protection against entrapment.

4. If push buttons or key switches are installed, they should be within sight of the gate, yet located at least 10 feet from any moving part of the gate (see diagram below). *Never install any control device where a user will be tempted to reach through the gate to activate the gate opener.*

5. Do not activate your gate opener unless you can see it and can determine that its area of travel is clear of people, pets, or other obstructions. Watch the gate through its entire movement.

6. Secure outdoor or easily accessed gate opener controls in order to prohibit unauthorized use of the gate.

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**Entrapment Zones for a proper Pull-To-Open installation:**
- **Zone 1** – leading edge of the gate and the fence post.
- **Zone 2** – between the gate and the gate post.
- **Zone 3** – the path of the gate.
- **Zone 4** – the space between the gate in the open position and any object such as a wall, fence, tree, etc.
- **Zone 5** – pinch points between the opener and gate.

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**Pull-To-Open Application**

- **Moving Gate Area**
- **Driveway**
- **NEVER install any control device within gray area**

**Push-To-Open Application**

- **Moving Gate Area**
- **Driveway**
- **NEVER install any control device within gray area**
III. After Installation

1. Attach the **warning signs** (included) to each side of the gate to alert the public of automatic gate operation. It is your responsibility to post warning signs on both sides of your gate. If any of these signs or warning decals becomes damaged, illegible, or missing, replace them immediately. Contact GTO for free replacements.

2. The gate is automatic and could move at any time, posing serious risk of entrapment. No one should be in contact with the gate when it is moving or stationary.

3. Do not attempt to drive into the gate area while the gate is moving; wait until the gate comes to a complete stop.

4. Do not attempt to “beat the gate” while the gate is closing. This is extremely dangerous.

5. Do not allow children or pets near your gate. **Never let children operate or play with gate controls.** Keep the remote control away from children and unauthorized users; store controls where children and unauthorized users do not have access to them.

6. **KEEP GATES PROPERLY MAINTAINED.** Always turn power to operator OFF before performing any maintenance. Clean the push-pull tube with a soft, dry cloth and apply silicone spray to it at least once per month.

7. Service the gate and gate operator regularly. Grease hinges, spray push pull tube with high quality silicone spray monthly and replace the battery every 2-3 years.

8. To operate this equipment safely, YOU must know how to disconnect the operator for manual gate operation (see page 2). If you have read the instructions and still do not understand how to disconnect the operator, contact the GTO Service Department.

9. Disconnect the operator **ONLY** when the power is **TURNED OFF** and the gate is **NOT** moving.

10. Make arrangements with local fire and law enforcement for emergency access.

11. Distribute and discuss copies of the **IMPORTANT SAFETY INFORMATION** section of this manual with all persons authorized to use your gate.

12. **IMPORTANT:** Save these safety instructions. Make sure everyone who is using or will be around the gate and gate operator are aware of the dangers associated with automated gates. In the event you sell the property with the gate operator or sell the gate operator, provide a copy of these safety instructions to the new owner.

Should you lose or misplace this manual, a copy can be obtained by downloading one from the Mighty Mule® web site (www.mighty-mule.com), by contacting GTO, Inc., at 3121 Hartsfield Road, Tallahassee, Florida 32303 or by calling 1-800-543-4283 and requesting a duplicate copy. One will be provided to you for a nominal fee.
As specified by Gate Operator Safety Standard, UL 325 (30A.1.1), automatic gate operators shall have an inherent entrapment sensing system, and shall have provisions for, or be supplied with, at least one independent secondary means to protect against entrapment. The Mighty Mule® 500 utilizes Type A, an inherent (i.e., built-in) entrapment sensing system as the primary type of entrapment protection. Also, the Mighty Mule® 500 has provisions for the connection of Type B2 protection to be used as the secondary type of entrapment protection, and is recommended.

1. For gate operators utilizing a contact sensor (e.g., safety edge sensor—Type B2) in accordance with UL 325 (51.8.4 [i]):

   A. One or more contact sensors shall be located at the leading edge, bottom edge, and post edge, both inside and outside of a vehicular swing gate system.

   B. A hard wired contact sensor shall be located and its wiring arranged so that the communication between the sensor and the gate operator is not subjected to mechanical damage.

   C. A wireless contact sensor such as one that transmits radio frequency (RF) signals to the gate operator for entrapment protection functions shall be located where the transmission of the signals is not obstructed or impeded by building structures, natural landscaping or similar obstruction. A wireless contact sensor shall function under the intended end-use conditions.

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**ENTRAPMENT ALARM (UL 325; 30A.1.1A)**

The Mighty Mule® 500 Automatic Gate Operator is designed to stop and reverse within 2 seconds when the gate comes in contact with an obstruction. Additionally, these operators are equipped with an audio entrapment alarm which will activate if the unit obstructs twice while opening or closing. This alarm will sound for a period of 5 minutes, or until the operator receives an intended signal from a hardwired entry/exit source (e.g. push button control or keypad) and the gate returns to a fully open or fully closed position. Turning the power switch on the control box OFF and back ON will also deactivate the alarm. Wireless controls such as transmitters and wireless keypads will not deactivate the alarm.
**Important Safety Information**

**Required Safety Precautions for Gates**

**Install Warning Signs**

*Warning signs* alert people of automatic gate operation and are *required* when installing the Mighty Mule® 500 Automatic Gate Operator. Furthermore, a walk-through gate must be installed if pedestrian traffic is expected near the vehicular gate. We recommend using the *GTO Bulldog Pedestrian Gate Lock* *(Call the GTO Sales Department at 800-543-4283)* for controlled access.

![Diagram of gate system with warning signs and safety devices](image)

**Entrapment Protection**

GTO’s inherent obstruction settings, even when properly adjusted, *may not be sensitive enough to prevent bodily injury in some circumstances*. For this reason, safety devices such as safety edge sensors (or photoelectric sensors), which stop and reverse gate direction upon sensing an obstruction, are suggested for enhanced protection against entrapment.

**Warning Signs**

The warning signs (at right) must be installed on both sides of the gate (see next page for details).

![Warning sign](image)
Important Safety Information

Required Safety Precautions for Gates

Moving Gate Can Cause Injury Or Death

1. KEEP CLEAR! Gate may move at any time.
2. Do not allow children to operate gate or play in gate area.
3. This gate is for vehicles only. Pedestrians must use a separate entrance.

These warning labels should be found at the locations specified below. If any of them are missing, immediately contact GTO for replacements.

GTO DC SWING SERIES / 500
Conforms to UL 325 STANDARDS
Maximum Gate: 850 lb; (386 kg); 18 ft. (4.8 m)
Voltage: 12 Vdc; Frequency: 0 Hz; Power: 25 W
Class I, II, III and IV Vehicular Swing Gate Operator.
Serial Number: XXXX0000XX

TO MANUALLY OPEN AND CLOSE THE GATE:
1. Turn control box power switch OFF.
2. Disconnect front or rear mount from gate bracket.
3. Pull opener away from front or rear mount.

Disconnect operator ONLY when the control box power switch is OFF and the gate is NOT moving.

GTO Inc. Tallahassee, Florida USA

Product identification and manual operation instruction label (1) installed on right hand side of control box.

Warning signs (2 enclosed) to be installed on each side of the gate (3–5 feet above the bottom of the gate)

Logo and warning labels (2) installed on each side of opener housing
Technical Specifications

Mighty Mule® 500 E-Z Gate Opener

**DRIVE**
- Low friction screw drive (linear actuator) rated for -5 °F to +160 °F (-20 °C to +71 °C). Use of heater bands on arm and control box will enhance performance in extreme cold temperatures.
- Powered by a 12 V motor with integral case hardened steel gear reducer. Motor speed reduced to 260 rpm. Generates 680 ft. lb. of torque at 12 V.
- Maximum opening arc of 110°. Approximate opening time (90°): 20 seconds, depending on weight of gate.

**CONTROL**
- GTO microprocessor-based control board is set for single leaf, pull-to-open gate installations. DIP switches can be adjusted to accommodate an optional kit for push-to-open gates (see Accessory Catalog).
- Control board has temperature compensated circuits.
- A circuit on the control board regulates charging. “Sleep draw” is 25 mA; “active draw” is 2 to 5 A.
- Auto-memorization of digital transmitter code.
- GTO remote-mounted RF receiver tuned to 318 MHz.
- Operator length with push-pull tube fully retracted is 40-1/4” mounting point to mounting point. Max stroke 22”.
- Adjustable auto-close timer (15 to 120 s), and obstruction sensitivity.
- Power terminal block accommodates a transformer or solar panels. NOTE: Do not use solar panel and transformer at the same time.
- DIP switches simplify setup of gate operator.
- Accessory terminal block fully compatible with push button controls, digital keypads, safety loops, etc.
- Control board allows connection of safety edge sensors and photoelectric sensors.
- Audio entrapment alarm sounds if unit encounters an obstruction twice while opening or closing.

**POWER**
- The system is powered by a 12 Vdc, 7.0 Ah, sealed, rechargeable acid battery.
- Battery charge is maintained by a 120 Vac, 18 Vac output transformer rectified to 14.5 Vdc (40 VA) through the GTO control board. Blade-style control board fuse is rated for 15 A.

**NOTE:** The transformer should not be directly connected to any battery. Do not replace fuses with higher ampere rated fuses; doing so will void your warranty and may damage your control board.
- Optional: Battery charge is maintained by GTO Solar Panel Charger: float voltage of 14.5 Vdc output from a 10-7/8” x 10-1/2” solar panel. Generates minimum of 5 W at 300 mA. A gated diode on the control board prevents battery discharge.
- *An operation cycle is one full opening and closing of the gate.*

**OPERATIONAL CAPACITY**
- The Gate Capacity Chart shows approximate cycles, per day, you can expect from the Mighty Mule® 500 Automatic Gate Operator when powered with a transformer. Actual cycles may vary slightly depending upon the type and condition of gate and installation.

### Mighty Mule 500 Gate Capacity /Cycle Chart

<table>
<thead>
<tr>
<th>Gate Weight</th>
<th>5' - 6'</th>
<th>8'</th>
<th>10'</th>
<th>12'</th>
<th>14'</th>
<th>16'</th>
<th>18'</th>
</tr>
</thead>
<tbody>
<tr>
<td>850 lbs.</td>
<td>135</td>
<td>125</td>
<td>NR</td>
<td>NR</td>
<td>NR</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>750 lbs.</td>
<td>145</td>
<td>135</td>
<td>125</td>
<td>NR</td>
<td>NR</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>650 lbs.</td>
<td>155</td>
<td>145</td>
<td>135</td>
<td>125</td>
<td>NR</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>550 lbs.</td>
<td>165</td>
<td>155</td>
<td>145</td>
<td>135</td>
<td>125</td>
<td>NR</td>
<td>NR</td>
</tr>
<tr>
<td>450 lbs.</td>
<td>175</td>
<td>165</td>
<td>155</td>
<td>145</td>
<td>135</td>
<td>125</td>
<td>NR</td>
</tr>
<tr>
<td>350 lbs.</td>
<td>185</td>
<td>175</td>
<td>165</td>
<td>155</td>
<td>145</td>
<td>135</td>
<td>125</td>
</tr>
<tr>
<td>250 lbs.</td>
<td>195</td>
<td>185</td>
<td>175</td>
<td>165</td>
<td>155</td>
<td>145</td>
<td>135</td>
</tr>
<tr>
<td>150 lbs.</td>
<td>205</td>
<td>195</td>
<td>185</td>
<td>175</td>
<td>165</td>
<td>155</td>
<td>145</td>
</tr>
<tr>
<td>100 lbs.</td>
<td>215</td>
<td>205</td>
<td>195</td>
<td>185</td>
<td>175</td>
<td>165</td>
<td>155</td>
</tr>
<tr>
<td>50 lbs.</td>
<td>225</td>
<td>215</td>
<td>205</td>
<td>195</td>
<td>185</td>
<td>175</td>
<td>165</td>
</tr>
</tbody>
</table>

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**NOTE:** “NR” indicates this size and weight combination is not recommended for the Mighty Mule® 500.

**NOTE:** Ball bearing hinges should be used on all gates weighing over 250 lb.

To determine the number of cycles the gate operator will perform using solar panels, please see the specifications listed on page 23 or call (800) 543-1236 or (850) 575-4144 for more information.

These specifications are subject to change without notice.
Before You Begin

Check Direction of Gate Swing

Pull-to-Open Option
Instructions begin on page 13

Push-to-Open Option
Instructions begin on page 16

Check Existing Gate Size and Material

• **Gate size:** Up to 18 feet or up to 850 lbs—See chart on page 9.

• **Type of gate material:** Vinyl, aluminum, chain link, farm tube, wrought iron, wood (not recommended for solid surface gates).

**IMPORTANT: Check for Proper Gate Installation**

For the Mighty Mule® to work properly, gate must be plumb, level, set in concrete, swing freely and not touch the ground and have good working hinges.

- **A - Level**
- **B - Plumb**
- **C - Free Swinging**
- **D - Secured Posts in Concrete**
- **E - Centerline Mounting**
- **F - Good Working Hinges** (ball bearing hinges are recommended on gates over 250 pounds)
Before You Begin

Column Installation Information

IF THIS OPENER WILL BE USED WITH GATES THAT ARE MOUNTED ON MASONRY, BRICK, OR ROCK (etc.) COLUMNS, READ THE FOLLOWING CAREFULLY BEFORE PROCEEDING.

A. The simplest solution is to install the opener in a push-to-open configuration (requires push-to-open bracket, see accessory catalog). The minimum clearance is easier to achieve and clearance is no longer a problem, since the opener will be pushing the gate away from the column instead of pulling it toward the column. It is recommended that you place a steel plate between the opener mounting brackets and masonry surface for additional strength.

B. If a push-to-open installation is impossible due to traffic hazards, terrain, etc., another option is to re-hang the gate. You may hang it on a post, either in the center of the column or at the back corner, or move the gate to the back corner of the columns.

C. The most difficult solution is to cut a notch in the column to accommodate the opener and power cable. This job is NOT for the inexperienced!

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**Items Included**

- **A** Receiver and Control Box
- **B** Operator Arm
- **C** Transformer
- **D** Installation Video
- **E** Warning Sign
- **F** Gate Bracket
- **G** Battery
- **H** Post Pivot Bracket
- **I** Post Brackets
- **J** Closed Position Bracket
- **K** Transmitter
- **L** 8” Nylon Cable Tie (14)
- **M** 3/8” Bushing (2)
- **N** 5/16” Lock Washer (1)
- **O** 5/16” Washer (1)
- **P** 3/8” x 8” Bolt (4)
- **Q** Hairpin Clip (2)
- **R** 3/8” Lock Washer (7)
- **S** 3/8” Washer (9)
- **T** 3/8” x 3” Bolt (2)
- **U** 5/16” x 1-3/4” Bolt (1)
- **V** 3/8” x 2” Bolt (1)
- **W** 2” Mounting Screw (5)
- **X** 3/8” x 1-1/4” Clevis Pin (2)
- **Y** 3/8” Nut (7)
- **Z** 5/16” Nut (1)

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**Column Mount Example**

(A + B cannot exceed 14 inches)

Example: If A is 2” then B cannot exceed 12”
Before You Begin

Tools Needed

- 3/8” Bit
- 5/16” Bit
- Pliers
- Pen
- Center Punch
- Drill
- Hack Saw
- 1/2” wrench
- Flat Head Screwdriver
- Measure
- Small Flat Head
- Tape Measure
- Level
- Adjustable Wrench
- Wire Stripper
- Phils Head Screwdriver
- x2 9/16” wrench
- Clamp
- Hammer
- 12

Items Not Included

- Low voltage wire will be needed to run from the transformer to the control box; length depends upon the distance between the transformer power supply and the control box. See Transformer Wiring Installation on page 20, and the accessory catalog.

- PVC conduit.

- If your gate is more than 1000’ away from an ac power source you will need to use at least one Mighty Mule® 5 watt solar panel to trickle charge the battery. See the accessory catalog (Do not use both transformer and solar).

- If you have thin walled tube or panel gates, see Recommended Reinforcement Examples in “Quick Reference Guide” after Step 3 of “Mounting Opener to Gate” section.

- Depending on the type of gate, a horizontal cross member or mounting plate may be needed to mount the front of the opener and gate bracket to the gate. See Gate Bracket Mounting Examples in “Quick Reference Guide” after Step 3 of “Mounting Opener to Gate” section.

- Surge protection for transformer.

- Some types of installations require u-bolts.

- If the gate is a push-to-open refer to page 16 in Installation Manual.

- Additional washers or a metal plate may be needed for wooden post.

- Outlet in weatherproof cover.

- Strain relief nuts for accessory devices.

- If post is more than 6”, bolts longer than 8” are needed.
Mounting Pull-to-Open Opener to Gate

1. Assemble post bracket parts.

2. Attach opener to gate bracket and secure with required hardware.

3. With Gate in OPEN position, using clamps, secure opener to gate post and center cross member of gate.

Reinforcement and Gate Bracket Mounting

- Steel Pipe Cut in Half (not supplied)
- Thin Walled Tube Gate
- Wood or Metal Reinforcement (not supplied)
- 1” x 6” Wood Reinforcement
- Panel Gate
- Gate Bracket

4. Remove clevis pin from the gate bracket and support loose opener.

5. Swing gate to CLOSED position-check clearance/binding by inspecting alignment. TIP: Turning the pivot bracket over gives more hole alignment options for the post pivot bracket assembly.
Mounting Pull-to-Open Opener to Gate

6. OPEN gate and re-attach opener with clevis pin. Check for level. Clamp securely.

7. Secure post pivot bracket to post bracket when clearance is OK (Step 5) in both open and closed positions.

8. Mark middle of post bracket slots on fence post. Mark middle of gate bracket slots on gate cross support.

9. Remove clamps, post, gate brackets, and opener. Then use a hammer and center punch to mark hole positions.

10. Drill holes completely through gate post and gate cross support.

11. Attach post bracket assembly to fence post. NOTE: Must be through bolted.
Mounting Pull-to-Open Opener to Gate

12. Attach gate bracket assembly to gate cross support.

13. Attach and secure opener assembly to brackets.

14. Check for level. Adjust post bracket if necessary.

15. Remove bolt excess length on post and gate bracket with hacksaw.

This is the end of the Pull-To-Open Hardware Installation. Skip the Push-To-Open Hardware Installation on the next page and go to page 19 to finish the gate opener installation.
Assemble post bracket parts. **NOTE:** A Push-to-Open Bracket FM148 is required for this type of installation (not included).

Attach opener to gate bracket and secure with hardware required.

With gate in CLOSED position, using clamps, secure opener to gate post and center cross member of gate.

Recommended reinforcement and gate bracket mounting examples.

Remove clevis pin from the gate bracket and support loose opener.

Swing gate to OPENED position. Check clearance/binding by inspecting the alignment. Secure post pivot bracket to post bracket when clearance is OK in both open and closed positions. **TIP:** Turning the pivot bracket over gives more hole alignment options for the post pivot bracket assembly.
CLOSE gate and re-attach opener with clevis pin. Check for level. Clamp securely.

Mark middle of post bracket slots on fence post. Mark middle of gate bracket slots on gate cross support.

Drill holes completely through gate post and gate cross support.

Secure post pivot bracket to post bracket when clearance is OK (Step 5) in both open and closed positions.

Remove clamps, post, gate brackets, and opener. Then use a hammer and center punch to mark hole positions.

Attach post bracket assembly to fence post. *NOTE: Must be through bolted.*
Mounting Push-to-Open Opener to Gate

12 Attach gate bracket assembly to gate cross support.

13 Attach and secure opener assembly to brackets.

14 Check for level. Adjust post bracket if necessary.

15 Remove bolt excess length on post and gate bracket with hacksaw.
Control Box Installation

1. Remove control box cover.

2. Locate control box mounting area. IMPORTANT: Be sure to mount box at least 3ft from AC power and 3ft off the ground.

3. Mount control box to post or fence using screws. OR

4. Position battery in control box as shown. Connect battery leads from control board to battery. IMPORTANT: Red wire to (Red Post) positive and black wire to (Black Post) negative.

5. Twist each end of the gate opener power cable’s 7 colored wires. Feed cable through strain relief nut.

6. Feed cable 6” into box. Tighten strain relief nut to secure cable.
Control Box Installation

Insert 7 wires into corresponding color terminals.

Secure wires in terminals.

If using optional solar panel charger instead of transformer, go to page 23.

IMPORTANT: Do not connect both solar panel and transformer.

Transformer Wiring Installation

Locate power outlet and identify wire path to control box. NOTE: If OUTLET is OUTSIDE use weatherproof cover.

Dig trench and lay wire from AC power source to control box. Use only 16 gauge multi-stranded, low voltage, PVC sheathed wire (RB509). NOTE: DO NOT use telephone wire or solid core wire. NEVER splice wires together. We recommend running wire in PVC conduit.

CAUTION: Please call your power company before you dig. Failure to do so could cause injury or even death.
Control Box Installation

Transformer Wiring Installation

11. Use PVC conduit from ground up to control box.

12. Cut excess cable/strip 1/2” off 2 wires/twist ends. Attach wires to transformer screw terminals.

13. Feed other end of low voltage wire 10” into box through the hole.


15. Secure with terminal screws.

16. Plug in transformer to power outlet. (Use of a surge protector is highly recommended. If outdoors use weatherproof box.)
**FCC Regulation**

This device complies with FCC rules Part 15. Operation is subject to the following conditions:
1. This device may not cause harmful interference.
2. This device must accept an interference that may cause undesired operation.

Transmitter distance may vary due to circumstances beyond our control. **NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.**

**Install Receiver within 10 ft of control box (longer lengths available - call us).** **NOTE: NEVER splice receiver cable. DO NOT run cable through metal conduit because the receiver signal range will decrease. DO NOT run cable through conduit containing AC wire. DO NOT place receiver within 3 feet of AC power.**

**Tips**

1. Mount the receiver high and above any obstructions; fence pickets, column caps, etc.

2. If radio control seems limited try moving the receiver 1-2 feet in each direction to reduce radio noise "dead spots".

**Gate Stop Installation**

1. Position gate stop with gate CLOSED to fence post. Tighten fasteners. Cut off excess bolt length.

2. Fully open gate. Attach gate stop with one of the following:
   - U-bolts—tube and chain link gates (Not included)
   - Wood/lag screws—flat aluminum/wood supports (Not included).
   Do not tighten.
**Solar Panel Installation**

(Optional)

The table and map illustrate the maximum number of gate cycles to expect per day in a particular area when using from 5 to 30 watts of solar charging power. (see accessory pages in back of this book). The figures shown are for winter (minimum sunlight) and do not account for the use of any accessory items. Accessories connected to your system will draw additional power from the battery.

**NOTE:** A minimum of 5 watts of solar charging power is required for Mighty Mule 500 single gate systems, with a maximum of 30 watts. A second battery (7 amp tractor, auto or deep cycle marine battery) is recommended for solar and/or high traffic applications, if needed. Consult Solar Panel Installation Instructions for further information.

<table>
<thead>
<tr>
<th>Winter Ratings</th>
<th>Zone 1</th>
<th>Zone 2</th>
<th>Zone 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 v single gate (.5 watts) solar charger</td>
<td>4</td>
<td>8</td>
<td>13</td>
</tr>
<tr>
<td>12 v single gate (10 watts) solar charger</td>
<td>8</td>
<td>16</td>
<td>26</td>
</tr>
<tr>
<td>12 v single gate (15 watts) solar charger</td>
<td>11</td>
<td>20</td>
<td>30</td>
</tr>
<tr>
<td>12 v single gate (20 watts) solar charger</td>
<td>14</td>
<td>28</td>
<td>38</td>
</tr>
<tr>
<td>12 v single gate (25 watts) solar charger</td>
<td>17</td>
<td>36</td>
<td>46</td>
</tr>
<tr>
<td>12 v single gate (30 watts) solar charger</td>
<td>20</td>
<td>44</td>
<td>54</td>
</tr>
</tbody>
</table>

**1** Toward Equator

The solar panel must be positioned facing the path of the sun and in an open area away from shade. It should receive at least 8 hours of direct sunlight for a full charge.

**2** Feed wire from solar panel through hole in knockout in control box.

**IMPORTANT:** Mount the panel using the curved pipe provided to maintain the proper angle to the sun.

**IMPORTANT:** Requires 8 hours of direct sunlight a day.
Solar Panel Installation

Feed cable 10” into box.

Insert RED wire into SOLAR (+) positive terminal and BLACK wire into SOLAR (-) negative terminal.

Secure with terminal screws.

Multiple Panel Installations

NOTE: All connections should be weatherproofed using weatherproof splice kits available at hardware and electrical supply stores.

Solar Panels connect in PARALLEL

attach BLACK to negative (-) solar terminal on control board
attach RED to positive (+) solar terminal on control board
**Control Box Settings**

**DIP Switches**

**IMPORTANT**: Before making any changes to dip switches turn control box off!

---

**DIP Switch #1 - Soft Start/Stop**

The soft start/stop feature slowly starts the gate as it begins to open or close and slows the gate as it comes to the opened or closed position. This saves wear and tear on the gate and gate opener system.

**DIP Switch #2 - Warning Buzzer**

The warning buzzer alerts you when the gate opener is beginning to either open or close the gate. It sounds for the first 2 seconds in each direction. It also sounds a warning when the gate obstructs two times in one cycle. Switching this to OFF only disables the open and close warning not the obstruction warning.

**DIP Switch #3 - Push/Pull-to-Open**

If your gate opens into the property the DIP Switch is set to the OFF position (factory setting). If your gate opens out from the property the DIP Switch must be set to the ON position. NOTE: if you have a Push-to-Open gate application you will need a Push-to-Open bracket (see Push-to-Open Instructions on page 16).

**DIP Switch #4 - Delay/Simultaneous operation**

If set to ON the slave opens simultaneously with the master. If set to OFF the slave opens after the master. NOTE: Not applicable for single gate operator.

---

**DIP Switches**

1 2 3 4

1 2 3 4

*factory presets shown*
Control Box Settings

Setting Pull-to-Open (Closed) Gate Limit
(for push-to-open go to pg. 16)

1. With gate in OPEN position, turn control box power ON.

2. Press button on opener remote; gate should start closing. Press button on opener remote again when gate is in desired CLOSED position.

3. Press and hold the “LEARN MAST LIMIT” button for 5 seconds, or until the alarm sounds. 
*NOTE: If your gate obstructs before it fully closes, you may need to increase the stall force. (See page 28)*

4. Press button on opener remote to fully open gate. Closed limit is set upon reaching fully open position. Test and, if needed, reset and start over.

Resetting Closed Gate Limit

5. Press button on opener remote to open gate.

6. Press and hold the “LEARN MAST LIMIT” button for 10 seconds, or until the alarm sounds to clear. Go back to the setting closed limit steps on the top of this page.
Control Box Settings

Setting Push-to-Open (Open) Gate Limit  (for pull-to-open go to pg. 26)

1. With gate in CLOSED position, turn control box power switch to ON.

2. Press button on opener remote; gate should start opening. Press button on opener remote again when gate is in desired OPEN position.

3. Press and hold the “LEARN MASTER LIMIT” button for 5 seconds, or until the alarm sounds.

   NOTE: If your gate obstructs before it fully closes, you may need to increase the stall force. (See page 28)

4. Press button on opener remote to fully close gate. Open limit is set upon reaching the fully closed limit. Test and, if needed reset and start over.

Resetting Open Gate Limit

5. Press button on opener remote to close gate.

6. Hold the “LEARN MASTER LIMIT” button for 10 seconds, or until the alarm sounds to clear. Go back to setting open gate limit step 1 at the top of this page.
**Control Box Settings**

### Setting Obstruction Stall Force & Auto Close Time

1. **STALL FORCE**
   - Turn the “STALL FORCE” arrow in the center of the potentiometer with a small flat head screwdriver. Adjust the sensitivity from the MINIMUM position up to the point where the gate operates without obstructing from its own weight or the wind conditions in your area.

2. **AUTO CLOSE TIME**
   - Turn the “AUTO CLOSE TIME” arrow in the center of the potentiometer with a small flat head screwdriver. Turning the pot all the way counter-clockwise will turn the auto close feature off. The minimum auto close time is 3 seconds. The maximum (turn the pot all the way clockwise) auto close time is 120 seconds.

**IMPORTANT:** For safety reasons, the obstructions setting or Stall Force on the Mighty Mule® control board comes from the factory set at MIN (minimum). In many installations, this setting will need to be adjusted to overcome the weight and size of the gates.

**ALWAYS KEEP SAFETY AT THE TOP OF YOUR LIST WHEN ADJUSTING OR SERVICING YOUR AUTOMATIC GATE OPENER**

### Setting Personal Transmitter Code

All GTO transmitters are set to a standard code at the factory and are ready to operate your GTO PRO® Gate Opener®. For your safety and security, however, we strongly recommend that you replace the factory setting with your own personal code. Follow the directions below:

1. **Remove back cover of the opener remote.**

2. **Flip opener remote over.** Use small screwdriver to move switches to random positions. If you have more than one transmitter, now is a good time to set them all with the same code.
Control Box Settings

Setting Personal Transmitter Code

Replace and secure back cover of the opener remote.

Go to control box. Press and hold the remote and “LEARN RMT” buttons simultaneously for 5 seconds or until the alarm sounds.

Release the remote button, then release the “LEARN RMT” button. The new code is now programmed. Fill in boxes below with your transmitter code for your records.

Replace control box cover.

FCC Regulation

This device complies with FCC rules Part 15. Operation is subject to the following conditions:
1. This device may not cause harmful interference.
2. This device must accept an interference that may cause undesired operation.

Transmitter distance may vary due to circumstances beyond our control. NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user’s authority to operate the equipment.
Connecting Additional Devices

Before You Begin

Although GTO strongly recommends the use of additional safety devices, we do not endorse any specific brand names. Only use products that are certified and listed to be in compliance with any applicable UL safety standards (Underwriters Laboratories) and national and regional safety codes.

Call GTO Sales at 1-800-543-4283 for information on compatible products for your specific application

PLEASE NOTE: Contact Sensors, Non-Contact Sensors, and Shadow Loops are not included with the Mighty Mule® 500. NOTE: Refer to the sensor manufacturer’s instructions for information about installing these devices on a vehicular gate.

The Mighty Mule® 500 will ONLY accept accessory devices with normally open dry contact output.
Connecting Additional Devices
Input Connections

**NOTE:**
- All control inputs are dry-contact, normally open, inputs. DO NOT apply external voltage sources to these inputs.
- All inputs are connected with respect to COMMON terminal.
- The status light will blink once when its corresponding input is activated.

1. **COM:** Circuit common (reference for all logic input)
   - Two (2) terminals to provide extra common connection point.

2. **CYCLE:** (Typically for use with doorbell button or hardwired key pad)
   - Each activation at this input will cycle the operation as follows:
     …. OPEN STOP CLOSE STOP OPEN …

3. **SAFETY:** (Typically for use with photo beam device, loop detector or other non-contact sensors)
   - Activation of this input while the gate is closing will cause the gate to stop and return to the opened position.
   - Activation of this input while the gate is opening has no effect (gate will continue to open).
   - Activation of this input while gate is idle will prevent gate from closing.

4. **EXIT:** (Typically for use with exit loop or wand)
   - Activation of this input will open the gate if it’s not already at the open position.
   - Activation of this input while at open limit will restart the auto close time (if enabled).

5. **SHADOW:** (Typically for use with loop detector device)
   - This input is only monitored when the gate is at the fully open position. At any other position, activation of this input has no effect on gate operation.
   - Activation of this input while gate at the fully open position will prevent gate from closing.

6. **CLOSE EDGE:** (Typically for use with safety edge device)
   - Activation of this input while the gate is closing will cause the gate to stop and reverse direction for approximately 2 seconds.
   - Activation of this input while the gate is opening has no effect (gate will continue to open).
   - Activation of this input while gate is idle will prevent gate from closing.

7. **OPEN EDGE:** (Typically for use with safety edge device)
   - Activation of this input while the gate is opening will cause the gate to stop and reverse direction for approximately 2 seconds.
   - Activation of this input while the gate is closing has no effect (gate will continue to close).
   - Activation of this input while gate is idle will prevent gate from opening.
Connecting Additional Devices

Connecting Accessories

- GTO Photo Beams
- GTO Loop Detector
- Mighty Mule
- Push Button Control
- Vehicle Sensor

NOTE: Connections are for typical applications. There may be additional connection options for applications that are not illustrated here.
connecting additional devices

connecting gto automatic lock

GTO lock:
For use exclusively with GTO Lock (FM143 or FM144).
Connecting other devices to these terminals may cause incorrect operation and void your warranty. You do not use the lock board with this control board.

GTO lock connection:
Connect the red and black leads from the lock to the GTO lock terminal on the GTO/PRO® 2000XL control board.

Connecting Other Auxiliary Devices (Mag Locks, Sirens, Lights...)

• These 2 terminals are normally open 'dry-contact' (no voltage) relay output.
• These 2 terminals are ON (shorted) whenever the gate is moving and OFF (opened) otherwise.
• These 2 terminals maximum rating is 24Vdc, 1 Amp.

Maintenance & Troubleshooting

Maintenance Tips

• On all gates weighing 250 lb. or more, routinely grease the ball bearing hinges at least 4 times a year; more frequently if the gates are near a coastal area.

• Keeping a few mothballs in the control box will discourage insects from entering it and damaging the control board.

• Clean the push-pull tube with a soft, dry cloth and apply silicone spray to it at least once per month.

• While oxidation is a normal part of weathering of equipment that is exposed to the elements, we recommend you apply silicone spray to the front and rear mounts to minimize this effect.
## Troubleshooting Guide

If your gate opener does not function properly after it is installed, use this guide before calling the GTO Service Department.

### Audible Feedback

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Diagnosis</th>
<th>Check:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 short beep upon activation</td>
<td>Blown Fuse&lt;br&gt;Low or Bad Battery&lt;br&gt;Loose Battery Connection</td>
<td>• Fuse&lt;br&gt;• Battery Under Load&lt;br&gt;• Battery Harness Connections</td>
</tr>
<tr>
<td>1 short beep upon power up</td>
<td>Circuit Board Powered Up &amp; Ready</td>
<td>• Normal Operation</td>
</tr>
<tr>
<td>Continuous Uninterrupted Alarm</td>
<td>Circuit Board Senses an Obstruction</td>
<td>• Path of Gate&lt;br&gt;• Gate for Level and Plumb&lt;br&gt;• Stall Force Adjustment&lt;br&gt;• Disconnect Safety Devices&lt;br&gt;• Rev Counter</td>
</tr>
<tr>
<td>1 beep with 10 seconds off</td>
<td>Low Battery Condition</td>
<td>• Fuses&lt;br&gt;• Battery Harness Connections&lt;br&gt;• Battery Under Load</td>
</tr>
<tr>
<td>1 beep then 2 beeps</td>
<td>Master Motor Terminals Shorted</td>
<td>• Connections to Master Inputs&lt;br&gt;• Master Arm Power Cable&lt;br&gt;• Motor&lt;br&gt;• Circuit Board</td>
</tr>
<tr>
<td>1 beep then 3 beeps</td>
<td>Slave Motor Terminals Shorted</td>
<td>• Connections to Master Inputs&lt;br&gt;• Master Arm Power Cable&lt;br&gt;• Motor&lt;br&gt;• Circuit Board</td>
</tr>
<tr>
<td>1 beep with 2 seconds off</td>
<td>Master Arm Limit Switch Error</td>
<td>• Connections to Master Inputs&lt;br&gt;• Master Arm Power Cable&lt;br&gt;• Master Input ORG &amp; GRN, BRN &amp; GRN voltage with wires disconnected. 11VDC across each terminal.</td>
</tr>
<tr>
<td>2 beeps with 2 seconds off</td>
<td>Slave Arm Limit Switch Error</td>
<td>• Connections to Slave Inputs&lt;br&gt;• Slave Arm Power Cable&lt;br&gt;• Slave Input ORG &amp; GRN, BRN &amp; GRN voltage with wires disconnected. 11VDC each across each terminal.</td>
</tr>
<tr>
<td>3 beeps with 2 seconds off</td>
<td>Master Arm Rev Counter Error</td>
<td>• Connections to Master Inputs&lt;br&gt;• Master Arm Power Cable&lt;br&gt;• Rev Counter</td>
</tr>
<tr>
<td>4 beeps with 2 seconds off</td>
<td>Slave Arm Rev Counter Error</td>
<td>• Connections to Master Inputs&lt;br&gt;• Master Arm Power Cable&lt;br&gt;• Rev Counter</td>
</tr>
</tbody>
</table>
## Visual Feedback

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Diagnosis</th>
<th>Check:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status (clear) 1 blink</td>
<td>Cycle Terminal Shorted</td>
<td>Disconnect the push button, keypad, intercom keypad, or any other accessory wired to this terminal. Try the remote. If the remote works, then the problem is the accessory.</td>
</tr>
<tr>
<td>Status (clear) 2 blinks</td>
<td>Safety Terminal Shorted</td>
<td>Disconnect the loop detector, photo beam, or any other accessory wired to this terminal. Try the remote. If the remote works, the problem is the accessory.</td>
</tr>
<tr>
<td>Status (clear) 3 blinks</td>
<td>Exit Terminal Shorted</td>
<td>Disconnect exit wand, loop detector, photo beam, Knox box, or any other accessory wired to this terminal. Try remote. If the remote works, the problem is the accessory.</td>
</tr>
<tr>
<td>Status (clear) 4 blinks</td>
<td>Shadow Terminal Shorted</td>
<td>Disconnect the loop detector, photo beam, or any other accessory wired to this terminal. Try remote. If the remote works, the problem is the accessory.</td>
</tr>
<tr>
<td>Status (clear) 5 blinks</td>
<td>Close Edge Terminal Shorted</td>
<td>Disconnect the edge sensor, photo beam, or any other accessory wired to this terminal. Try the remote. If the remote works, the problem is the accessory.</td>
</tr>
<tr>
<td>Status (clear) 6 blink</td>
<td>Open Edge Terminal Shorted</td>
<td>Disconnect edge sensor, photo beam, or any other accessory wired to this terminal. Try the remote. If the remote works, the problem is the accessory.</td>
</tr>
<tr>
<td>RF (yellow) Flickers</td>
<td>Receiving 318 MHz RF</td>
<td>Normal operation when remote or wireless keypad is used.</td>
</tr>
<tr>
<td>RF (yellow) OFF</td>
<td>No 318 MHz RF Received</td>
<td>• Battery in Remote&lt;br&gt;• Program Remote&lt;br&gt;• Antenna Receiver Connections&lt;br&gt;• Antenna Receiver</td>
</tr>
<tr>
<td>Power (green) ON</td>
<td>AC or Solar Power Present</td>
<td>Normal Operation</td>
</tr>
<tr>
<td>Power (green) OFF</td>
<td>No AC or Solar Power</td>
<td><strong>Transformer:</strong>&lt;br&gt;• Breaker or GFI&lt;br&gt;• Power at AC outlet.&lt;br&gt;• Output of Transformer.&lt;br&gt;• Voltage on wire at 18 VAC Input&lt;br&gt;&lt;br&gt;<strong>Solar:</strong>&lt;br&gt;• Solar Panel Wires Reversed&lt;br&gt;• Weather&lt;br&gt;• Solar Panel Placement&lt;br&gt;• Output of Solar Panel&lt;br&gt;• Voltage on wire at Solar Input</td>
</tr>
<tr>
<td>Charge (red) ON</td>
<td>Fast Charging Mode</td>
<td>Battery Voltage should be ~14.8 VDC when connected to the circuit board</td>
</tr>
<tr>
<td>Charge (red) Fast Blinking</td>
<td>Soak Charging Mode</td>
<td>Battery Voltage should be ~14.1 VDC when connected to the circuit board</td>
</tr>
<tr>
<td>Charge (red) Slow Blinking</td>
<td>Float Charge</td>
<td>Battery Voltage should be ~13.8 VDC when connected to the circuit board</td>
</tr>
<tr>
<td>Charge (red) OFF</td>
<td>Battery Not Being Charged</td>
<td>• AC power&lt;br&gt;• Transformer&lt;br&gt;• Solar Panel&lt;br&gt;• Charging Circuit</td>
</tr>
</tbody>
</table>
Repair Service

If your Mighty Mule® Gate Opener is not operating properly, please follow the steps below:

1. First use the procedures found in the Maintenance & Troubleshooting Guide (see page 33).

2. If you are unable to solve the problem, call the GTO Service Department at (800) 543-1236, or (850) 575-4144. Refer to the serial number (located on the right hand side of the control box) and date of purchase when calling for assistance.

3. If repair or replacement of your gate opener is necessary, the Service Department will assign a Return Goods Authorization (RGA) number to you to track return of equipment.

4. Include a copy of your receipt and securely pack the component(s) authorized for return to the factory. Write the RGA number issued to you on the outside of the package in LARGE BOLD PRINT. Ship the package(s) freight prepaid to: GTO, Inc., 3121 Hartsfield Road, Tallahassee, Florida, USA 32303.

NOTE: Products returned to GTO without a Return Goods Authorization (RGA) number in LARGE BOLD PRINT on the outside of the package WILL NOT be accepted. Items returned to GTO freight collect WILL NOT be accepted. Items returned without proof of purchase will not be repaired under warranty.

The GTO, Inc. Technical Service Department is open Monday – Friday 8:00 A.M. – 7:00 P.M. (Eastern Time)

Telephone (800) 543-1236
Telephone (850) 575-4144

Fax (850) 575-8950 • Web site: www.mightymule.com
E-Mail: techsupport@gtoinc.com
For Your Records

Please record the product serial number (located on the right hand side of the control box), and the date and place of purchase in the spaces provided below. Refer to this information when calling GTO for service or assistance with your automatic gate opener.

Serial Number ____________________ Date of Purchase ____________________

Place of Purchase ____________________

Remember to keep all receipts for proof of purchase.
Solar Panel (FM121)
The Solar Panel is a 5 watt solar powered battery charger for use with the FM500 & FM502 gate operator systems. Particularly suited for remote installations, each Solar Panel comes with tubular steel support, mounting clips, wire connectors, and 8 ft. of low voltage wire (see Low Voltage Wire for additional wire). The Mighty Mule® control board has clearly labeled terminal connections for easy installation of the Solar Panel. Installation in some regions of the world will require multiple solar panels for adequate charging power. Dual gates require a minimum of 10 watts of solar charging power. (10 watt solar panels are available)

Push Button Control (FM132)
Unlit doorbell button for remote entry or exit control. Wires directly to the control board and uses 16 gauge multi-stranded, dual conductor low voltage wire (sold separately).

Pin Lock (FM133)
The Pin Lock substitutes for the clevis pin at the front end of the Mighty Mule® gate openers. Helps prevent theft of the operator from the gate, while allowing quick release of the operator.

Key Chain Two Button Transmitter (FM134)
The Key Chain Mini Transmitter is a miniature version of the Mighty Mule® entry transmitter and has the same adjustable code settings. (battery is included)

Single Button Transmitter (FM135)
The Mighty Mule® entry transmitter, with adjustable code settings, is standard equipment with all Mighty Mule® systems. (battery is included)

Digital Keypad (FM137)
The specially designed digital keypad can be easily installed as a wireless or wired keypad. It can be programmed to use up to 25 different personal identification number (PIN) codes. Each code is face programmable with additional security features built in. Wired installations require 16 gauge, low voltage, multi-stranded, dual conductor, direct burial wire (sold separately). Requires 3 AA batteries (not included).

Mounting Post (FM100) - In Ground
This black powder coated pedestal is designed to provide convenient access to your keypad, wireless intercom, or other access control device from your vehicle. With its break down design it is easy to install and works well in most standard applications. Surface Mount Flanges (F102) and Extensions (F103) for added height are available.

Mighty Mule® Vehicle Sensor (FM138)
The Gate Opening Sensor is designed for residential and agricultural applications and is compatible with most Mighty Mule® automatic gate opener models (see Sensor Box for model compatibility). The Sensor is an electromagnetic sensor, which offers 'hands free' operation of the Mighty Mule® Gate Operator with a 12 ft. radius of detection of vehicles in motion.

Automatic Gate Lock Pull-to-Open (FM143)
A MUST for added security. Solenoid driven, with a steel housing. Unlocks and locks automatically as gates open and close. Used with Mighty Mule® DC swing gate operating systems for maximum stability and security. Comes with a keyed manual release. Recommended for gates over 8 ft. long. Ideal for animal enclosures or high wind areas.
Accessories are Available From Your Retail Store (con't)

**Wireless Entry Intercom / Keypad (FM136)**
Allows owner to screen guest at the gate before allowing access to the property. Keypad also allows owner to give up to 25 programmable entry codes to family, friends or approved delivery personnel. Codes can be permanent of temporary. Up to 500 feet reception. Additional base stations available (F3101MBC).

**Replacement Battery (FM150)**
Standard 12 volt, 7.0 amp-hour, maintenance-free battery for the Mighty Mule® FM500 & FM502 gate operator systems. This is the only battery approved for use with the Mighty Mule® FM500 & FM502 gate operator systems. Life expectancy is 2-3 years.

**Low Voltage Wire (RB509)**
The 16 gauge, multi-stranded, dual conductor Low Voltage Wire is for connecting the AC powered transformer, or the Solar Panel to the control board. Also used for the connection of accessories, such as locks, keypads, push buttons and other wired control devices. This specially designed wire is UV treated, PVC coated and ready for direct burial. Available in 1000' rolls or special lengths.

**Push to Open Bracket (FM148)**
Required when Mighty Mule® 500/502 gate operator(s) must push the gate open, such as on a sloping driveway or where space prevents gate(s) from opening inward (pulled open). Order two PTO brackets for conversion of a dual swing gate installation.

**Column Mount Lock Receiver (433IH)**
For mounting the Automatic Gate Lock on brick columns, walls, or for other applications with limited space between gate and post.

**Replacement Transformer (RB570)**
Standard 18 volt, 2200 mA, AC transformer for maintaining the battery included with the Mighty Mule® gate operator. This is the only transformer approved for use with all UL325 Mighty Mule® gate operator systems.

**Garage Door Receiver (RB709U)**
The Garage Door Receiver allows you to use the same Mighty Mule® entry transmitter to operate your gate operator and your garage door operator. Compatible with most garage door operators.

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If you have a question about any special order item, just call 1-800-543-GATE!
For sales call toll free:

1-800-543-GATE (4283)

The GTO, Inc. Sales Department is open
Monday – Friday 8:00 A.M. – 5:00 P.M. (Eastern Time)

For technical service Call toll free:

1-800-543-1236

The GTO, Inc. Technical Service Department is open
Monday – Friday 8:00 A.M. – 7:00 P.M. (Eastern Time)